

Problem	Responsibility	Contact
Pot hole on the road	Kent County Council	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Street light not working	Kent County Council/Ashford Borough Council	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx site: Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Pavement problem	Kent County Council	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Kerbstones damaged	Kent County Council	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Footpath issue	Kent County Council	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 71 71 (Monday to Friday 9am to 5pm)
Junior Playing Field issue	Mersham Parish Council	Email: clerk.mershampc@gmail.com Telephone: 01233 750415 (Monday to Friday, 9am to 5pm)
Millennium Green issue	Mersham Parish Council	Email: clerk.mershampc@gmail.com Telephone: 01233 750415 (Monday to Friday, 9am to 5pm)
Vegetation overgrown on pavement	Kent County Council	Email: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Missed bin collection	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Fly tipping	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Street Name damaged	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Cars parked dangerously	Kent Police	Call 101

Litter problem	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Abandoned vehicles	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Dog fouling	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Motorway issue	National Highways	Website: https://nationalhighways.co.uk/help-centre/ Telephone: 0300 123 5000
Flooding on local roads	Kent Highways	Website: https://webapps.kent.gov.uk/KCC.KHSFaultsGIS.Web.Sites.Public/Default.aspx Telephone: 03000 41 81 81 (Monday to Friday, 9am to 5pm)
Improvements to roads: Junction improvements, new signs and lines, traffic calming changes to speed limits	Mersham Parish Council	Email: clerk.mershampc@gmail.com These will be discussed with Kent Highways and if deemed possible, will be undertaken at a cost to the Parish.
Environmental Issue	Ashford Borough Council	Website: https://www.ashford.gov.uk/report Telephone: 01233 331111
Planning Applications	Ashford Borough Council	Website: https://ashfordboroughcouncil.my.site.com/pr/s/register-view?c_q=&c_r=Arcus_BE_Public_Register Telephone: 01233 331111
Local Plan 2030	Ashford Borough Council	Website: https://www.ashford.gov.uk/planning-and-development/planning-policy/adopted-development-plan-documents/adopted-local-plan-to-2030/ Telephone: 01233 331111
Local Plan 2041	Ashford Borough Council	Website: https://www.ashford.gov.uk/planning-and-development/planning-policy/emerging-local-plan-2041/ Telephone: 01233 331111